

Billing and Refund Policies

Summer Resident Camp

- \$150 deposit per camper per session required to reserve spot at camp.
- Full refund (less deposit and processing fees) issued until May 1st of camp year
- 50% refund issued up to 3 weeks prior to camp start date
- Less than three weeks notice, no refunds issued. If available, funds can be transferred to another camp session
- Registration is first come first served.

Summer Day Camp

- Payment is due at registration.
- Full refund (less deposit and processing fees) issued up to 3 weeks prior to start date of camp
- 50% refund issued up to 1 week prior to camp
- Less than 1 week notice, no refunds issued. If available, funds can be transferred to another day camp session.
- Registration is first come first served

Custom Programs

- A deposit of \$50 per day or \$100 per overnight is required to hold a calendar date. The trip is not confirmed until the deposit is received. The deposit is applied to the fee for the group. In the event a group cancels, it is forfeited.
- There is a minimum group size of 15 for day and campout programs, 12 for Premium Educational Farmstays, and 25 for Standard Farmstays. Groups will be charged at the minimum rate even if they bring fewer people.
- **Billing is done in advance**, and is based on group numbers two weeks prior to the visit. **If the group is paying on the day of the field trip**, they can pay with a credit card or check, an invoice and receipt will be given.
- **Adult chaperones:** school and youth groups should have a minimum of one adult for every 15 students. Groups may bring up to one non-paying adult for every 5 students. Additional adults and accompanying siblings 3 years or older pay the same fee as others in the group.
- We accept payments
 - Over the phone with a credit card,
 - Online with a credit card, or
 - By check in the mail. If paying by check, include the name of the group and the date of the trip in the memo line.

Public Programs

- Full payment is required at registration. Register per person per program unless otherwise noted in the event description.
- Full refunds (less processing fees) will be issued if notice of cancellation is received 2 weeks prior to the start of the program.

- A 50% refund will be issued if notice of cancellation is received 1 week prior to the start of the program.
- Cancellations given less than 7 days prior to program start date will not be refunded. Transfer to another program is allowed if space is available.
- If the Learning Center cancels the program due to weather or staffing concerns a full refund will be issued regardless of date of notice. Participants can elect to transfer payment to another available program or make a donation of payment.